

## 552 Email Error

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

A **552 email error** is typically encountered when there is a problem related to an attachment in your email. Either it has exceeded the size limits of the remote server, or the file-type isn't allowed by the remote server. Some mail servers also seem to use this error code incorrectly when blocking a message due to triggering a filter such as a URL in the message being found in a domain black list.

You should receive a bounce-back message from the server with a variation of email error 552 in the subject, and the body should contain your original message that you attempted to deliver.

### Common variations of the 552 email error

- 552 5.2.2 mailbox quota exceeded for this recipient
- 552 5.2.2 User mails tore exceeded quota limit
- 552 5.2.3 Message exceeds local size limit.
- 552 5.2.3 message size exceeds fixed maximum message size
- 552 5.3.4 Message size exceeds fixed limit
- 552 5.3.4 Message size exceeds fixed maximum message size
- 552 5.3.4 message size limit exceeded at MAIL FROM
- 552 Backend Replied [mxlogic.net]: 5.3.4 Message size exceeds fixed maximum
- 552 mail size or count over quota.
- 552 message size exceeds maximum message size
- 552 size limit exceeded

- 552 too many messages in this mail box.
- 552 Transaction failed, remote said "550 failed: User does not exist."
- 552-Requested mail action aborted: exceeded storage allocation
- 552-5.2.2 the email account that you tried to reach is over quota.
- 552-5.2.3 your message exceeded Google's message size limits. Please visit
- 552-5.7.0 our system detected an illegal attachment on your message. Please
- 552 Virus found inside of the email
- 552 5.2.0 Remote MTA 74.124.198.61: An URL contained in this message is blacklisted by SURBL. See <http://www.surbl.org>

If you have any questions or concern ...

**Please take note of any error messages and contact support-mail team as soon as possible.**

Credit: inmotionhosting  
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