

Outlook Error 8004010F

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

Sending/Receiving reported error: “**Outlook data file cannot be accessed (error 8004010F)**”

The error message is triggered when you are sending or receiving emails.

The regular reasons are:

Emails are being saved to the wrong location

If you are using multiple email account or data files, it is possible that Outlook tries to save emails to a wrong location.

To solve it, please remove your Outlook data files from your **Account Settings** -> **Data files list** and add them back again.

Alternatively, you can also try by changing the folder where emails are being delivered (select the desired account from **File** -> **Account Settings** and click on “**Change Folder**”).

Your Outlook profile is configured incorrectly

Create a new Outlook profile and add your existing data files to it.

Outlook does not have enough permissions to write to the data files

This situation usually happens if you upgraded to Windows 7/8 while keeping your Outlook installation in place.

To solve it, you have to take ownership on the data files.

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

Credit: outlook-apps

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