

Outlook Send Error: “The operation failed. An object could not be found” or “Object not found”

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

Description: the “**object not found**” error message is triggered when you are trying to send an email from Outlook.

The regular reasons are:

Your Outlook profile is corrupt

Go to the **Windows Control Panel -> Mail -> Mail Setup -> Show Profiles -> Add**.

Create a new Outlook profile, add your email account(s) to it, open Outlook with your new profile and try sending the message again.

Your automatic SMTP settings are not picked up correctly

Manually configure your outgoing SMTP server settings in Outlook.

The easiest way to do it is by removing your email account (from the Outlook **file** menu -> **Account Settings**) and adding it again (this time make sure you do not use the option to auto-detect mail server settings).

If you are unsure about the SMTP values, please contact support-mail team.

While using Outlook in Workgroup or Corporate modes, one of your Outlook PST data files was moved or erased

Create a new Outlook profile and re-add your data files to it.

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

Credit: outlook-apps

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