

Email Error- Mailbox Quota Exceeded

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

If you get a warning email message about your mailbox quota reaching the limit, over quota or get and undelivered mail returned about:

Subject: Undelivered Mail Returned to Sender

This is the mail system at host npop01.mh.ntt.co.th.

I'm sorry to have to inform you that your message could not be delivered to one or more recipients. It's attached below.

For further assistance, please send mail to postmaster.

If you do so, please include this problem report. You can delete your own text from the attached returned message.

The mail system

```
<[REDACTED]>: permission denied. Command output: maildrop:
maildir
over quota.
```

If your mailbox is over quota,

Quota = 100 MB

Quota Usage = 102 MB

If your mailbox is reaching the limit,

Quota = 100 MB

Quota Usage = 80 MB

By default, if user did not set or select **leave a copy of message on the server** function thus when user downloaded new emails from server, emails are deleted from server.

So we recommended user set leave a copy of message on the server function for **3-5 days** because emails copy should be kept specify how long that setting.

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

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