

## 553 Email Error

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

A **553 email error** is normally related to SMTP authentication not being used. Most mail servers require that you authenticate with a valid user on that system, before you're allowed to relay a remote message out. However some mail administrators will also using the 553 error if a user doesn't exist or for various other reasons as well.

You should receive a bounce-back message from the server with a variation of email error 553 in the subject, and the body should contain your original message that you attempted to deliver.

```
Return-path: <>
Envelope-to: sender@example.com
Delivery-date: Mon, 14 Nov 2011 05:13:57 -0800
Received: from mailnull by NTTCT Mail Hosting
id 1RPwMH-0008Q0-2H
for sender@example.com; Mon, 14 Nov 2011 05:13:57 -0800
X-Failed-Recipients: recipient@RemoteDomain.com
Auto-Submitted: auto-replied
From: Mail Delivery System Mailer-Daemon@NTTCT Mail Hosting
To: sender@example.com
```

— This is a copy of the message, including all the headers. —

```
Return-path: <sender@example.com>
Received: from NTTCT Mail Hosting
(envelope-from <sender@example.com>)
id 1RPwMG-0008Pm-5x
for recipient@RemoteDomain.com; Mon, 14 Nov 2011 05:13:56 -0800
To: Recipient <recipient@RemoteDomain.com>
X-Autorespond: On vacation
MIME-Version: 1.0
X-Loop: "On vacation" <recipient@RemoteDomain.com>
Precedence: auto_reply
X-Precedence: auto_reply
From: "Sender" <sender@example.com>
Content-type: text/plain; charset=ansi_x3.110-1983
Subject: Email acknowledgement from Sender
```

## Common variations of the 553 email error

- 553 5.7.1 Not an open relay, so get lost
- 553 Invalid user.
- 553 message blocked, you are not authorized to send mail, authentication is required.
- 553 Null Sender is not allowed.
- 553 5.1.1 sorry, no mailbox here by that name.
- 553 #5.1.8 Domain of sender address <sender@example.com> does not exist
- 553 5.3.0 <recipient@RemoteDomain.com>... Address does not exist
- 553 5.3.0 <recipient@RemoteDomain.com>... No such user
- 553 5.3.0 <recipient@RemoteDomain.com>... No such user here
- 553 5.3.0 <recipient@RemoteDomain.com>... User unknown, not local address
- 553-Message filtered. Please see the FAQs section on spam
- 553 <recipient@RemoteDomain.com> does not have a mailbox here
- 553 RemoteDomain.com does not accept mail sent to recipient@OtherRemoteDomain.com
- 553 sorry, no mail-box here by that name. (#5.1.1)
- 553 sorry, no mailbox here by that name (#5.1.1)
- 553 sorry, rcpt user invalid (#5.7.1)
- 553 sorry, that domain isn't in my list of allowed rcpthosts
- 553 sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1)

- 553 sorry, the recipient is not a valid user on this domain (#5.7.1)
- 553 sorry, this recipient doesn't exist.
- 553 sorry, this recipient is not in my validrcptto list (#5.7.1)
- 553 sorry, your envelope sender is in my badmailfrom list (#5.7.1)
- 553 Your email address is denied.

If you have any questions or concern ...

**Please take note of any error messages and contact support-mail team as soon as possible.**

Credit: inmotionhosting  
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