

## 551 Email Error

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

A **551 email error** is normally encountered when there is an attempted delivery to a mail server that doesn't handle mail for the specified recipient.

You should receive a bounce-back message from the server with a variation of email error 551 in the subject, and the body should contain your original message that you attempted to deliver.

### Common variations of the 551 email error

- 551 5.1.1 recipient is not exist
- 551 5.1.1 user does not exist
- 551 Denied IVF
- 551 not our customer
- 551 recipient@RemoteDomain.com failed to route the address
- 551 <recipient@RemoteDomain.com>... User not local
- 551 Relay request denied
- 551 This is not a relay host - mail must be to or from host domain.
- 551 Unknown user.
- 551 User not local. Authentication required for relay
- 551 User not local; please try <forward-path>

If you have any questions or concern ...

**Please take note of any error messages and contact support-mail team as soon as possible.**

Credit: inmotionhosting  
Last update: 24/02/2017

NTT Communications