

Outlook Error 0x800CCC80

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

Sending reported error (0x800CCC80):

“None of the authentication methods supported by this client are supported by your server”

The error message is triggered when you are trying to send an email from Outlook.

The regular reasons is:

Your outgoing mail server settings are wrong

Edit your account settings and mark the option **“Log on to incoming server before sending mail”**.

To reach this option, go to your Outlook **File** menu -> **Account Settings** -> **double click on your email account** -> **More Settings** -> **Outlook Server** -> mark the option **“My outgoing server (SMTP) requires authentication”**, then mark the option **“Log on to incoming server before sending mail”**.

You can also try to use the **“Repair”** option available on your Account Settings window.

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

Credit: outlook-apps

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