

Thunderbird - Configuration could not be verified – is the username or password wrong?

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

Configuration could not be verified - is the username or password wrong?

Mail Account Setup

Your name: [redacted] Your name, as shown to others

Email address: [redacted]

Password: [redacted] ⚠ Username or password invalid

Remember password

⚠ Configuration could not be verified — is the username or password wrong?

	Server hostname	Port	SSL	Authentication
Incoming:	IMAP [redacted]	143	None	Normal password
Outgoing:	SMTP [redacted]	587	None	Normal password
Username:	[redacted]			

Make sure you have the correct email address and password entered.

You can check the password by logging into webmail with your email address and password.

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

Credit: inmotionhosting

Last update: 01/03/2017