

Outlook 2010: The server you are connected to is using a security certificate that cannot be verified

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)



The server you are connected to is using a security certificate that cannot be verified.

The target principal name is incorrect.

This error is caused by a **mismatch in enabling SSL** and your port number in your account settings.

Open **Account Settings** in Outlook > click on the **advanced** tab.

Verify that you are using the correct ports for the incoming and outgoing mail server.

If you are going to use the SSL enabled settings you will need to use the correct servers.

We recommend using the SSL enable options. If by chance you are in a school or somewhere that may have these ports blocked, you can use the NON-SSL settings.

The correct ports are below:

Non-SSL incoming POP: 110

Non-SSL incoming IMAP: 143

Non-SSL outgoing SMTP: 587

SSL enabled incoming POP: 995

SSL enabled incoming IMAP: 993

SSL enabled outgoing SMTP: 465

If you have any questions or concern ...

Please take note of any error messages and contact support-mail team as soon as possible.

Credit: inmotionhosting
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