

I'm getting a lot of undeliverable messages that I haven't sent

(Mail Hosting: NTT Communications (Thailand) Co., Ltd.)

A sudden influx of undeliverable messages is a sign that your email account has been compromised. In order to quickly resolve the situation ...

Change the password for your email account.

It is then advisable to scan your computer(s) for viruses. The password will then need to be updated on any device that you have your email set up.

There are many possible ways in which your email account could have been compromised:

- Weak, easy-to-guess password
- Opening a suspicious looking email
- Accessing a corrupt website

In order to prevent continuous account hackings, we encourage all of our customers to choose very strong passwords for their accounts.

We carefully monitor the mail servers to ensure that any compromised accounts are secured as quickly as possible. **If you have any concerns about the safety of your email accounts, please do not hesitate to contact us.**

Credit: bignames

Last update: 20/02/2017